

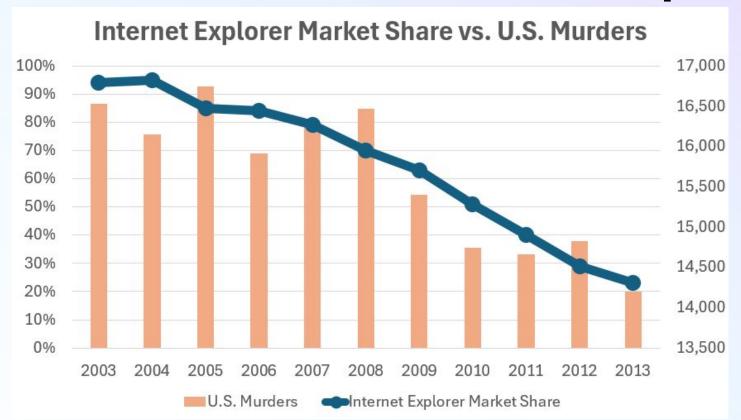
#### The Path to 10,000 Experiments

LDX3 2025

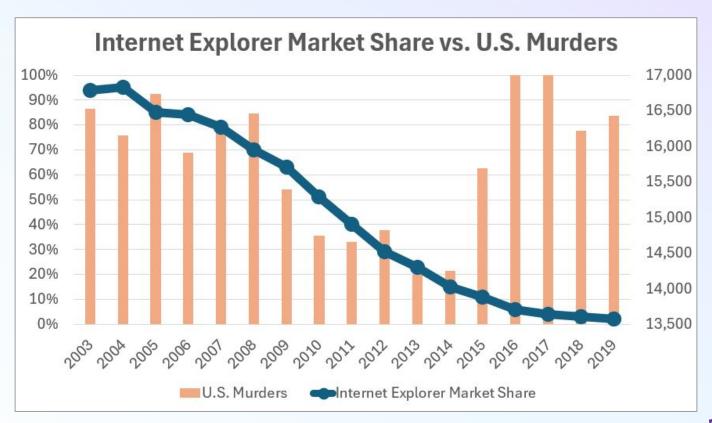
**Aaron Silverman** 



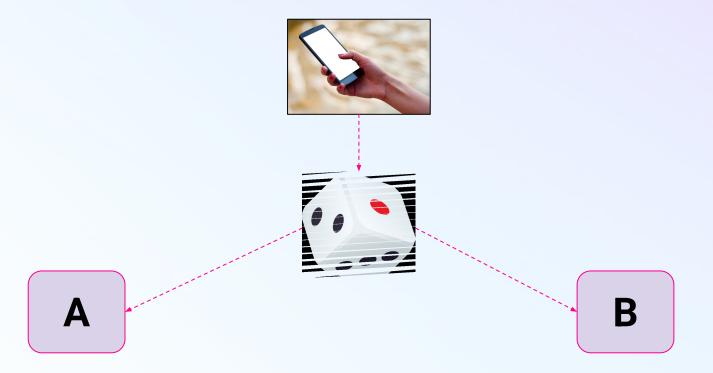
#### It's natural to look for relationships



#### Correlation does not imply causation



### Establish causation with randomized controlled trials



## If you are not testing you are not learning!

#### **Launching today: Skito Burrito**



### Time to start testing!



#### We'll start with simple A/B tests

Bye Bye Hunger,
Hello Burritos!

Download
App



#### A/B test our social posts



#### **Skito Burrito**

Don't let hunger stop you from shredding the gnar!



#### **Skito Burrito**

Don't let hungry kids ruin your family ski day!

#### A/B test email campaigns



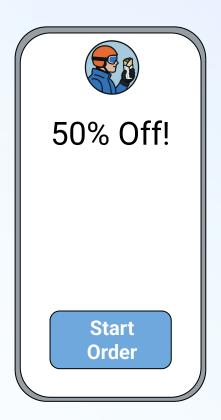
You're about to get tasty burritos fast!

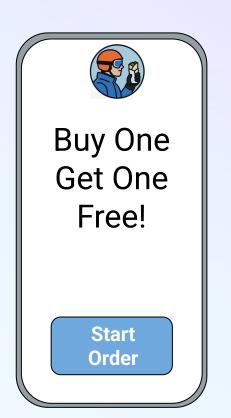


hi@skitoburrito.com

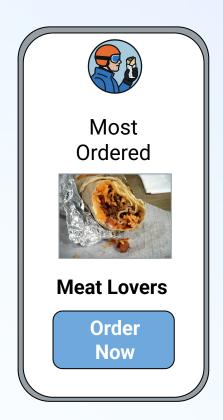
You're about to get nutritious burritos fast!

#### A/B test promotions





#### A/B test new features



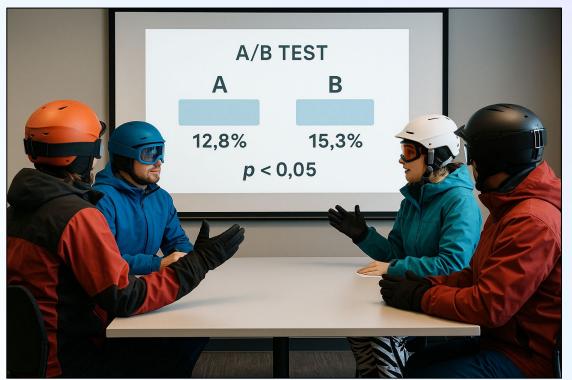


# "The best way to have a good idea is to have lots of ideas"

-Linus Pauling
Two-time Nobel Prize winner



## Make experimentation part of company culture



### Tests are only as good as their data and evaluation



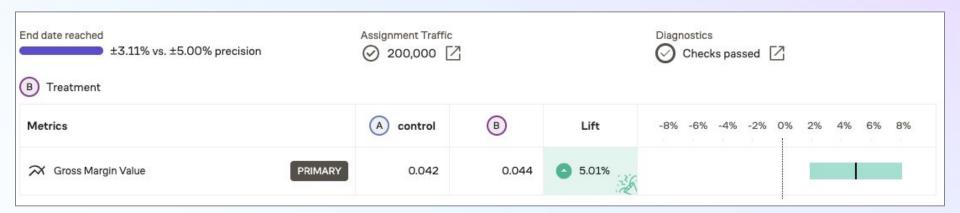
#### Automated diagnostics for clean data

#### Experiment Check-o-matic:

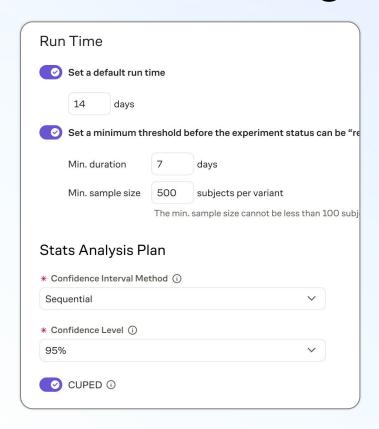
- Traffic is balanced across variants
- Subjects are only being exposed to one variant
- Pre-experiment data is similar across variants

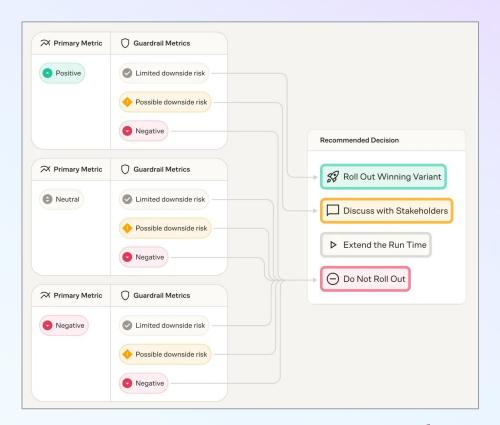
(plus 20 additional checks...)

#### **Experiment platforms for consistency**



#### Default settings and decision flows





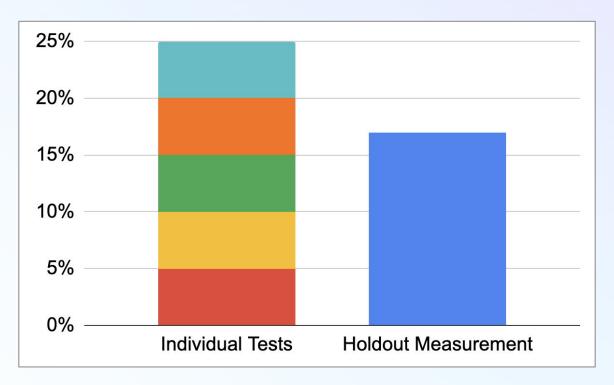
#### Things are going well!



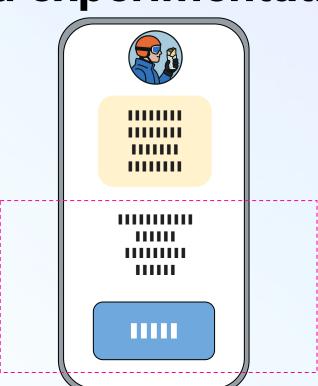
## Time to go beyond simple A/B tests



#### Holdouts to measure cumulative impact of our experimentation



## Mutual exclusion layers to avoid unwanted experimentation conflicts



**Checkout Promotion Layer** 

## Contextual bandits to personalize the best choice based on the user



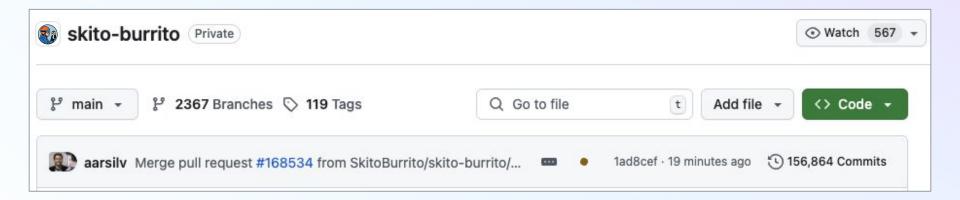
## This is not as hard as it sounds



#### We've hit it big!



## Our global product development team is shipping constantly!

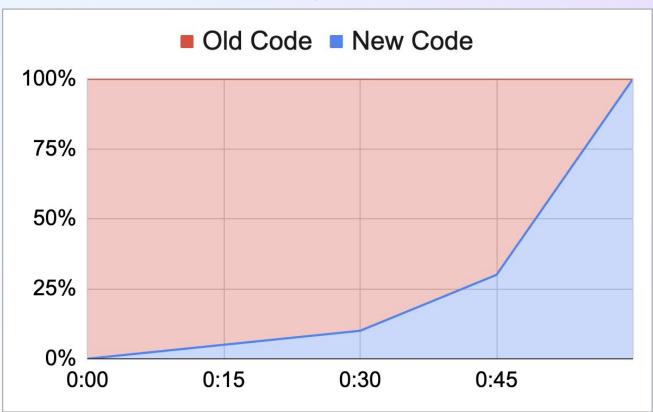


## Need to move fast, safely, at scale



#### Canary testing to quickly catch problems

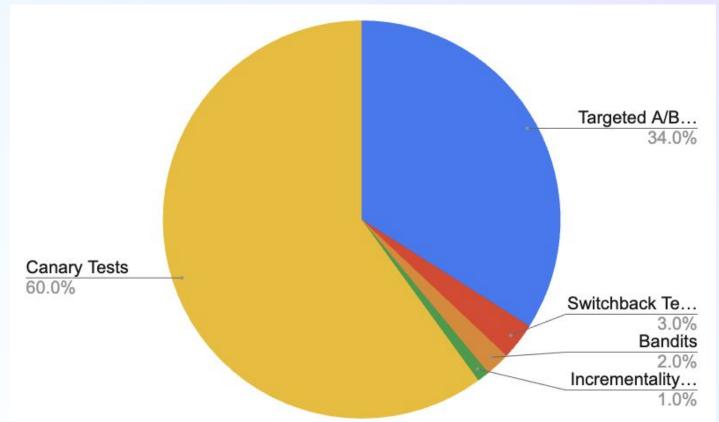




## Every change should be an experiment



#### Skito Burrito's 10,000 experiments



## Experimentation culture is a critical part of sustained success





## **Build experimentation** muscles and let tooling accelerate you



#### Thanks!

