

Tackling the **fear of** **metrics** to level up conversations with ICs



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IC DAYS, 2019



SWIMMING UPSTREAM

Glowing brightly, growing fast

As a generalist engineer back when Jellyfish had fewer than 10 employees, Jasmine Oliveira honed her business savvy while the company expanded. "A culture of transparency gave me the



jasmine May 13th, 2021 at 9:50 AM

*i'd like to speak to your **manager***

On-Demand Webinar

Diverse Voices in Tech Leadership

Jellyfish celebrates diversity in all forms. We heard from distinguished leaders in the technology field as they give us their first-hand experiences, challenges and triumphs.

They discussed:

- Their unique career paths in tech
- The current state of diversity in technology and leadership
- How organizations and individuals can be allies and proponents of equity and inclusion

GLOW CONFERENCE, 2023



I forgot how scary metrics can be



I proposed **we plan a path forward together** that provides value and feels right.



What worked

What worked

Leading with clear goals

What worked

Being consistent and tight feedback loops

What worked

Empowering ICs to take the wheel

What worked

Not limiting conversations to individual metrics



Some cool stories

Recent allocations **acted as an advocate** for work unmentioned or forgotten, revealing advances or wins not initially recognized.



Metrics helped to illustrate the source of overwhelm to help address burnout before it set in.



Tracking progress on metrics that aligned with IC's goals helped to celebrate wins, support improvements and general accountability.



the TLDR;

Thoughtful use and collaboration can defeat the fear
of metrics and unlock its value

That's it